

FRIGERIO VIAGGI AND ERV ITALIA: THE SAFETY OF TRAVELERS AT THE CENTER

Milan, 7 March 2019 – On the occasion of the recent 2019 Group Convention, which was held last 2 March in Milan, Frigerio Viaggi announced that it had created, in collaboration with ERV Italia, something **new absolute for the Italian market** in the world of travel insurance.

The **new coverage to protect the Bankruptcy of the Service Provider**, for organization packages Frigerio Viaggi reimburses the traveler in the event of bankruptcy of the supplier of one of the services offered by the agency within the package, with a maximum of 10,000.00 euros per person, therefore capable of protecting adequately even the most expensive services. This is an absolute and **unique novelty in the Italian travel market**, offered by all agencies in the Network to all customers and automatically included in all packages. A first ever in complying with the European directive on packages, with the desire to protect both customers and the agencies they organize.

The extension of the guarantees of assistance and medical expenses to unforeseeable **relapses** has also been envisaged illnesses **pre-existing** at the time of booking the trip. The policy for insurance coverage of **WOW products** (catalogue distributed exclusively in Frigerio Viaggi Network agencies), furthermore, offers a **package of guarantees complete**, among the very few, perhaps the only ones to also cover **Civil Liability for damage involuntarily caused to third parties**, as well as Trip Cancellation and Interruption, Medical Assistance and Expenses, Vehicle Assistance, Flight and baggage delays.

In recent years the Frigerio Viaggi Group has also developed an Incoming Division and the latest news concerns precisely the request to ERV for a restyling of the **Incoming Policies product**, with extension to travellers coming from all over the world.

“The person is at the centre” comments **Paola Frigerio, Leisure, Marketing and Network Director Frigerio Viaggi** “The safety of our traveler is fundamental for us and we want to protect him to guarantee him peace of mind holiday, not only for everything related to healthcare or for the unforeseen events of a cancellation, but we also want to protect him from what is external and dependent on the suppliers who build his holiday, for be covered when unpleasant surprises arise. We are proud to be the **first and only Network in Italy** to have this complete product.”

“We are pleased to be alongside Frigerio again – declares **Daniela Panetta, ERV Italia commercial director** – and to contribute with our policies to the renowned quality of its services. Alongside experience, ERV's strong point is the flexibility in building insurance solutions in line with the needs of our partners. We have therefore intercepted the demand for 360° customer protection expressed by Frigerio, arriving at defining a package that guarantees total protection, including coverage unpublished on the Italian market, like this one against the failure of service providers. This also simplifies and lightens the work of the agencies, who can count on us in case of need.”

FRIGERIO VIAGGI - The Frigerio Group today brings together over 80 travel agencies and travel planners throughout Italy and offers guarantees of seriousness and reliability. Individual and group travel, Holidays, Business and Corporate Travel, Meetings, Incentives, Congresses and Events without forgetting Communication and Marketing: these are the areas of excellence in which today the company stands out for giving each of its individual customers, in addition to the care and attention that are part of its tradition, a unique and unrepeatable solution every time.

ERV – With 110 years of experience, ERV is a company successfully operating in the travel insurance sector, specialized in customer assistance and offering excellent quality services. Over the last century he has written the history of travel insurance: today it is present in more than 20 countries around the world and is a leader in the main markets Europeans, including Germany. With its international assistance network, it guarantees optimal service before, during and after the trip. ERV is the travel insurance specialist of the ERGO Group and is therefore part of Munich Re, one of the world's leading reinsurers. www.erv.it

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